



FINANCIAL PLUS CREDIT UNION ONLINE BANKING USER GUIDE

Getting Started

1. Visit www.financialpluscu.com
2. Click Login

Enroll as a new user

1. Click Enroll Here!
2. Review the disclosures and click *I Agree*
3. Enter the primary member's SSN, FPCU account number, and email address
 - a. If the email address is not correct in our system, please contact any office for assistance.
4. Click Continue
5. Enter the primary member's First name, Last Name, Street Address, City, State, Zip code and Birthdate
6. Click Submit
7. Click Send Email Verification
8. An email will be received in the email account for this account
9. Open the link contained in the email on the same computer and in the same internet browser
10. Enter your preferred User Name
11. Click Submit
12. Make note of the Temporary Password assigned
13. Review the Online Banking Sign-Up Disclosure and click *I agree* and Accept
14. Enter your assigned Temporary Password as your Current Password
15. Enter your New Password twice
16. Click Continue

For enhanced Log-in Security

17. Select your Personal Icon image and click Submit
18. Select and enter your answers for 3 security questions. Click Continue and Confirm.
19. Click Continue
20. Create your own Reset Questions and Answer
21. You are now ready to use online banking!

Forgot Your Password?

Visit www.financialpluscu.com

Click Login

Enter your Online Banking ID

Click Forgot Password?

Follow the prompts to reset your password.

***If you do not know your Online Banking ID or Security Questions, please call any of our offices for assistance.*